

## Terms & Conditions

As a registering participant, I acknowledge and agree to the following terms and conditions:

### Participation

The following Terms & Conditions relate to Hockey New Zealand participants and/or users of relevant digital storage platforms and partners of Hockey New Zealand including the "PlayHQ" platform

A completed "User Profile", any "Registration Form" and these "Terms and Conditions of Participation" (which may be amended by Hockey New Zealand from time to time) are the conditions upon which you agree to allow your child/dependent or yourself (if applicable) to participate in Hockey in New Zealand as described within these Terms & Conditions.

You (being the participant, parent/guardian or an approved authorised representative acting on the participants behalf – eg carer) agree that you have read and understood the terms and conditions of registration and that the details provided on the participant/user profile and relevant registration form(s) are, to the best of your knowledge true and correct. You agree that you either are the participant, or that you have the participant's authority and consent to bind the participant to these terms and conditions.

Application to participate – Parent / Guardian / Individual

(a) You warrant that you, your child/dependent (if applicable) is of the true and correct age at the time of their account/profile set up and subsequent registration form(s) and agree that you will, if requested by Hockey New Zealand, provide evidence of you, your child/dependent(s) age.

(b) You must, for yourself or each child/dependent you are registering:

- Set up a profile in PlayHQ and complete a relevant online registration form;
- If required – pay the relevant 365-day registration / licence fee to Hockey New Zealand by completing the online payment gateway information during an online registration to your affiliated club and/or association;
- agree that you or your child/dependent understands and will comply with all Hockey New Zealand policies, codes of conduct and by-laws and consents to the jurisdiction of Hockey New Zealand's tribunals;
- acknowledge that any failure by you to adhere to the Rules, Regulations and Policies of the Club, Association or Hockey New Zealand, may result in you being sanctioned or de-registered; and acknowledge that you may access copies of the

Rules, Regulations, By-Laws and Policies referred to above upon request to any of the relevant bodies.

By completing a registration form in PlayHQ, the participant, parent, guardian or authorised representative of the participant acknowledges that they have read and explained the contents of this registration form to the participant, and consents to the participant being bound by these terms and conditions and to their participation in the sport of Hockey in New Zealand.

#### Assumption of Risk

By agreeing to these terms and conditions, you acknowledge and agree that:

- a) Hockey is a contact sport in which physical injury may occur from time to time; and
- b) you take upon yourself the risks arising in the course of participating in Hockey and Hockey-related activities.

#### Injury, Loss or Damage to Persons or Property

You undertake and agree that if you or your child/dependent cause injury, loss or damage to any other person or property in any way, I shall pay for that injury, loss or damage as required by law and I shall keep Hockey New Zealand, its servants and agents indemnified against such injury, loss or damage unless such injury loss or damage was covered by an insurance policy held by Hockey New Zealand.

You undertake that if you or your child/dependent are injured or suffer loss or damage to property, Hockey New Zealand, its servants and agents shall not be responsible for such injury, loss or damage whether or not such injury, loss or damage was caused by Hockey New Zealand or its servants and agents, by negligence or otherwise, unless such injury loss or damage was covered by an insurance policy held by Hockey New Zealand.

#### Cancellation, Refunds and Termination

(a) Once you have registered and paid your Hockey New Zealand registration, a refund will only be provided in the following circumstances:

- (i) The participant has a medical condition which prevents them from any further activity which occurs within the first 3 months of registration and will preclude any activity for the remainder of the registration period (a doctor's certificate will be required); or
- (ii) At Hockey New Zealand's sole discretion
- (iii) A payment gateway or system error eg duplicate payment

Note:

- Domestic / local players can play a certain amount of games (at Associations discretion) as a casual / fill-in player in any 12 month period, once fully registered a refund will not be given unless the above criteria has met.
- Once approved – any refund will be transferred back to participant / guardian minus payment gateway transaction fees, unless Hockey New Zealand deems appropriate to cover.

Questions regarding a refund should be directed to Hockey New Zealand via our Zendesk support <https://hockeynewzealand.zendesk.com/hc/en-us/requests/new>

## **Code of Conduct**

I will abide by the Hockey New Zealand Code of Conduct <https://hockeynz.co.nz/wp-content/uploads/2020/07/HNZ-Code-of-Conduct-2020.pdf>

## **Hockey New Zealand Policies**

I will, where appropriate abide and be guided by the following Hockey New Zealand policies

Anti-Doping <https://hockeynz.co.nz/wp-content/uploads/2020/06/Anti-Doping-Policyv3.pdf>

Anti-Match-Fixing <https://hockeynz.co.nz/wp-content/uploads/2020/06/Anti-Match-Fixing-and-Sports-Betting-Policyv3.pdf>

Child Safety <https://hockeynz.co.nz/wp-content/uploads/2020/06/Child-Safety-Policy-Version-v3.pdf>

Concussion Policy <https://hockeynz.co.nz/wp-content/uploads/2021/09/Concussion-Policy-v4.pdf>

Photography Policy <https://hockeynz.co.nz/wp-content/uploads/2020/07/HNZ-Photography-and-Videography-Policy-July-2020.pdf>

Prevention of Harassment, Bullying and Discrimination Policy  
<https://hockeynz.co.nz/wp-content/uploads/2020/06/Prevention-of-Harassment-Bullying-and-Discrimination-Policy-Version-v3.pdf>

## **Child safeguarding**

We advise all participants working with children and vulnerable adults visit the Sport NZ website to familiarise themselves with the resources available and ensure that they are working within the guidelines <https://sportnz.org.nz/resources/child-protection/>

## **Integrity**

We also expect our participants to behave and adhere to the framework and guidelines set out in the Sport NZ Integrity portal.

[https://sportnz.org.nz/integrity/?gclid=Cj0KCQiA95aRBhCsARIsAC2xvfw1Bqg12HWWhwHzNSRuWbKNj6ZDhO2HWCxTMFcVJd2tM5Y6VhAXrf5kaAiPhEALw\\_wcB](https://sportnz.org.nz/integrity/?gclid=Cj0KCQiA95aRBhCsARIsAC2xvfw1Bqg12HWWhwHzNSRuWbKNj6ZDhO2HWCxTMFcVJd2tM5Y6VhAXrf5kaAiPhEALw_wcB)

## **Your rights to privacy**

We, Hockey New Zealand understand the importance of protecting your right to privacy and have therefore prepared this statement to help you understand how we aim to protect the privacy of your personal information.

In this document we outline what details we keep about you and why we need these details.

The new Privacy Amendment (Private Sector) Act 2000 amends the Privacy Act (from 21 December 2001) to include laws that regulate the way private organisations, like Hockey New Zealand, handle personal information, including very sensitive information.

The Act contains 10 National Privacy Principles that regulate, among other things, how organisations collect, store and protect the quality of personal information. Also, how these organisations should use and share personal information with other organisations. The National Privacy Principles form part of all our procedures and policies and the way personal information and details are administered.

There is a summary of the National Privacy Principles at the end of this communication.

## **What personal information will Hockey New Zealand keep about me?**

Hockey New Zealand collects personal information from clients and other associates to assist in providing our range of products and services. The type of personal information we collect about you may include your name, address, telephone number, fax number, email address, company and/or business information and details and other details appropriate to the products and services Hockey New Zealand provides.

Hockey New Zealand collects personal information when users use the Hockey New Zealand website to lodge their personal details, resume, company details and information, and when users change or update any of these details, or if users send Hockey New Zealand documents containing personal information.

## **Participation data**

If you participate or are involved in delivering Hockey at any level, your personal information will be collected by Hockey New Zealand, our Associations and Clubs as

required to fulfil our administrative needs. This information may be subsequently used for statistical reporting (in an anonymised or de-identified way) and to contact you via email with relevant news and marketing content.

## **Community Player data**

Hockey New Zealand collects personal information via PlayHQ for the purposes of the general administration of the game, including statistical analysis and research, and the promotion of the game of Hockey, including direct marketing communications. Your personal information will also be held by the Hockey club for which you play and the Associations to which that club is affiliated, for similar purposes. Live scoring data may also be used for the purposes of coaching development, talent identification and development of the game of Hockey in New Zealand.

## **Risks of using the Internet**

You should note that there are security risks in transmitting information via the internet. You should assess these potential risks when deciding whether to use our on-line services. If you do not wish to transmit information via the Hockey New Zealand website, there are other ways in which you can provide this information, such as by mail, telephone or on-site visit.

## **Collection of browser information**

When you browse the Hockey New Zealand website, our service provider logs the following information for statistical purposes:

- your server address;
- top level domain name (for example .com, .gov, .nz, etc.);
- the date and time of your web-site visit;
- the pages you looked at;
- the documents you down-loaded;
- the previous site you visited; and
- the type of browser you used.

We will not try to identify users or their browsing activities except, in the event of an investigation, where a law enforcement agency may exercise a warrant to inspect the service provider's logs.

The Hockey New Zealand website is 'cookie' free, which means we will not send you any unsolicited information after you have accessed our website. We will only record your e-mail address if you send us a message. It will not be added to a mailing list unless specifically requested by the user.

## **Why does Hockey New Zealand need my personal information?**

The personal information Hockey New Zealand collects about you is used to correspond with you and to provide you with other products and services from Hockey New Zealand.

If you choose not to provide your personal information, it may mean that we will not be able to provide these services to you.

There are other organisations that are connected to the services we provide to you and which may have access to your personal information. They are:

- Member and affiliated organisations of Hockey New Zealand
- Web development companies - organisations contracted to develop and maintain the Hockey New Zealand website.
- Auditors and Regulators - organisations that ensure Hockey New Zealand is complying with legislation and contractual obligations.

## **Can I see the personal information Hockey New Zealand has about me?**

Under the National Privacy Principles, you have a right to know what information Hockey New Zealand holds about you, and you are entitled to see this information to ensure it is correct. To obtain this information, please contact Hockey New Zealand to ask for your personal details. The Privacy Act gives limited circumstances in which some or all access to this information may be denied. If this applies to you, Hockey New Zealand will explain this to you when you ask for your information.

## **How can I contact Hockey New Zealand?**

If you want further information on how Hockey New Zealand handles personal information, or if you want to discuss a possible breach of privacy, please contact Hockey New Zealand in one of the following ways:

- **Write to:**

Hockey New Zealand  
AUT Millennium, 17 Antares Place  
Rosedale, Auckland 0632

- **By email** at [support@hockeynz.co.nz](mailto:support@hockeynz.co.nz)
- **By support desk** <https://hockeynewzealand.zendesk.com/hc/en-us/requests/new>

If you are unsatisfied with the resolution of any questions, you can refer the matter to your Privacy Commissioner.

## **Summary Of The National Privacy Principles**

Hockey New Zealand is bound by National Privacy Principles We will abide by the National Privacy Principles at all times.

## **Collecting information**

We will collect personal information (where reasonable and practicable) directly from you. We may at times collect your personal information directly from other sources.

## **Using and sharing information**

Hockey New Zealand will use your personal information to provide our services relevant to you. This is known as a 'primary purpose'. If we need to use your personal information for another reason, or secondary purpose, like a marketing campaign, we will ask your permission to do so. If we are unable to get your permission before sending our communication, we will give you the opportunity to opt out of any future direct marketing campaigns at the time of mailing to you.

In connection with the purposes set out in this Privacy Policy, we may disclose your personal information to organisations involved in Hockey or sporting initiatives in New Zealand, such as the Associations. We may also disclose your personal information to companies we have engaged to carry out services and activities on our behalf, or to other third parties as permitted or required by law.

We generally hold your personal information in New Zealand. However, to the extent we transfer or disclose personal information to a third party outside of New Zealand we will ensure that such third party is subject to comparable privacy laws to New Zealand or is otherwise required to protect the personal information in a way that is, overall, comparable to New Zealand's privacy laws.

## **Keeping information accurate and up to date**

Hockey New Zealand will ensure that the personal information we collect to provide our products and services to you is accurate and complete. We will do this by ensuring that you have the opportunity to advise changes in personal details at all times.

## **Information retention**

The personal information we collect will be retained for as long as necessary for the purposes for which it was collected and may lawfully be used, or until you request for it to be removed.

## **Keeping information secure**

Hockey New Zealand will not misuse or change your information without your knowledge. We will not share your information with anyone who doesn't have authority to see your information. To make sure of this, we will regularly audit access to the systems that support Hockey New Zealand and make sure that other organisations we deal with have Privacy policies adhering to the National Privacy Principles.

We will ensure that all of the personal information we collect is held securely in accordance with applicable data protection laws and regulations. We take reasonable security measures to prevent unauthorised access, improper use or disclosure, unauthorised modification or unlawful destruction or accidental loss of personal information. However, we cannot guarantee the security of information transmitted through the internet and you acknowledge and agree that any online transmission of personal information to us is conducted at your own risk.

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## **Sensitive information**

Where we collect sensitive information, we will only use it for providing Hockey New Zealand products and services to you. We won't use it for any other purpose or share it with anyone else without your permission.